
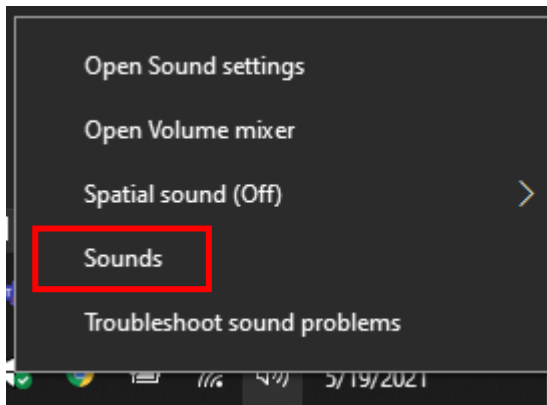


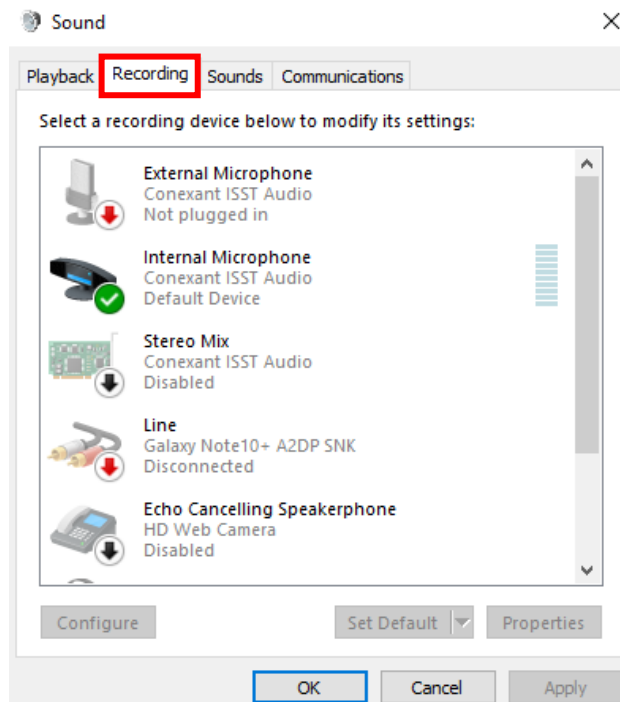
Microphone / Voice Sounds Low and Distorted

Symptoms that can be resolved by using this guide: Microphone/Voice Sounds Issues

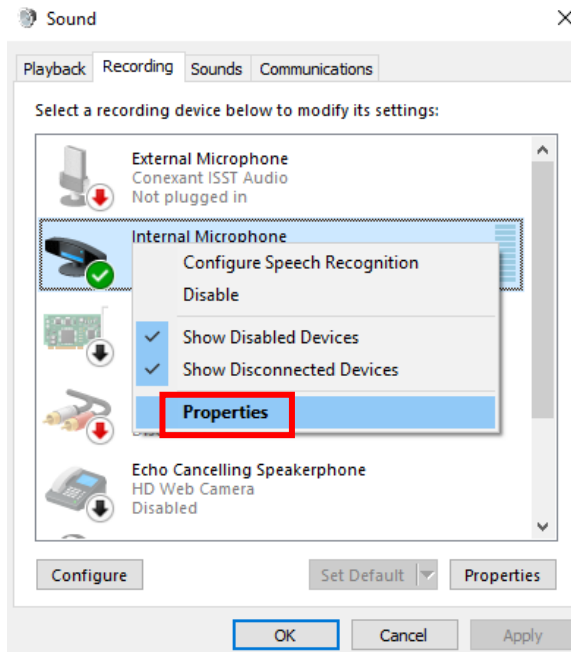
1. Right click on the Sound icon  in the bottom right of your screen on the desktop and select **Sounds** from the menu that appears.



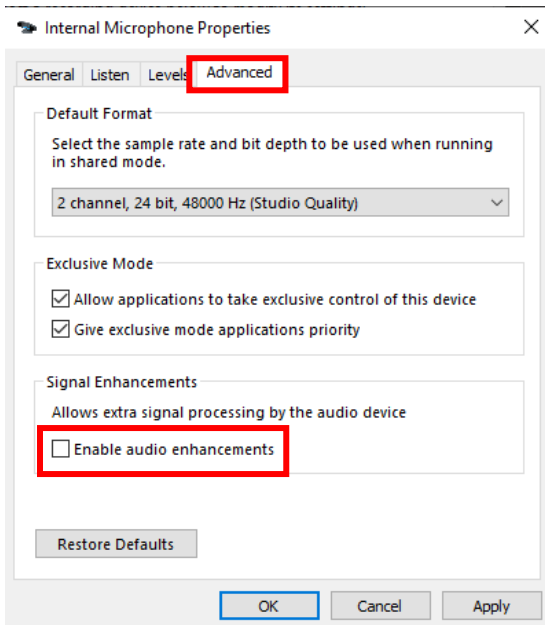
2. Click on the **Recording tab** at the top.



- Right click on **Internal Microphone** and select **Properties** from the menu.



- Click on the **Advanced tab** at the top. Then uncheck the **Enable audio enhancements** box to disable the setting. Click OK.



If the issue is not resolved, please use the following link and fill out a service request for the BCPS Help Desk. https://www.bcps.org/tech_support